

## CLAIMS

What is claimed is:

1. A method for identifying and applying for benefits for a patient, comprising:

obtaining initial patient information;

based on the initial patient information, making an initial determination as to whether it is likely that benefits can be obtained for the patient under an assistance program;

if the initial determination is that it is likely that benefits can be obtained for the patient, then obtaining additional patient information;

based on the additional patient information, making a second determination as to whether it is likely that benefits can be obtained for the patient under the assistance program;

if the second determination is that it is likely that benefits can be obtained, then providing an application for the assistance program; and

submitting the application to the assistance program.

2. The method of Claim 1, wherein the initial patient information includes information about the patient's age and medical condition.

3. The method of Claim 1, wherein the initial patient information includes information about the patient's income and financial resources.

4. The method of Claim 1, wherein making an initial determination as to whether it is likely that benefits can be obtained for the patient under an assistance program, comprises:

comparing the initial patient information to a well-established criteria for the assistance program.

5. The method of Claim 4, wherein the well-established criteria is based upon a court decision.

6. The method of Claim 4, wherein the well-established criteria is based upon an agency decision.

7. The method of Claim 1, wherein making an initial determination as to whether it is likely that benefits can be obtained for the patient under an assistance program, comprises:

5           comparing the initial patient information to a probability model.

8. The method of Claim 7, wherein the probability model is based upon prior experience in obtaining benefits under the assistance program for a plurality of patients.

9. The method of Claim 1, wherein the additional patient information includes a discharge diagnosis.

10. The method of Claim 1, wherein providing an application for the assistance program comprises:

15           providing prompts to assist in completion of the application.

11. The method of Claim 1, further comprising:  
20           determining whether the patient is already covered by an assistance program.

12. The method of Claim 1, further comprising:  
25           determining whether the patient has previously submitted a first application for a first assistance program;

          if the patient has previously submitted a first application for a first assistance program, then determining the status of the first application; and

          if the status of the first application is pending, then providing an update for the first application.

13. A method for accepting a patient referral, comprising:  
 receiving a patient referral, the patient referral including initial  
 patient information;  
 determining whether to accept the patient referral by:  
 comparing the initial patient information to a well-  
 established criteria associated with a first assistance program;  
 if the comparison indicates that the initial patient  
 information satisfies the well-established criteria, then accepting the patient  
 referral;  
 if the patient referral is accepted, then obtaining additional patient  
 information;  
 comparing the initial patient information and the additional patient  
 information to eligibility requirements for the first assistance program; and  
 if the comparison indicates it is likely that benefits can be obtained  
 under the first assistance program, then providing an application for the first  
 assistance program.

14. The method of Claim 13, wherein determining whether to accept  
 the patient referral further comprises:  
 comparing the initial patient information to a probability  
 model associated with a second assistance program;  
 if the comparison indicates that the initial patient  
 information satisfies the probability model, then accepting the patient referral.

15. The method of Claim 14, wherein the probability model is based  
 upon prior experience in obtaining benefits under the second assistance  
 program for a plurality of patients.

16. The method of Claim 14, wherein the probability model is  
 modified based upon actual experience in obtaining benefits under the second  
 assistance program.

17. The method of Claim 13, wherein providing an application for the  
 first assistance program, comprises:  
 providing prompts during completion of the application to ensure  
 the application is answered consistently.

18. The method of Claim 13, wherein providing an application for the first assistance program, comprises:

5 automatically completing a section of the application using the initial patient information.

10 19. The method of Claim 13, wherein the patient referral is received and accepted by an entity that is independent of a medical provider providing treatment to the patient.

20. The method of Claim 19, wherein the patient referral is accepted, further comprising:

15 if payment is provided to a medical provider providing treatment to the patient by the assistance program, then the entity receives a portion of the payment from the medical provider.

20 21. The method of Claim 13, further comprising:  
submitting the application; and  
monitoring the application.

22. A method for selecting an assistance program for a patient, comprising:

obtaining initial patient information;

based on the initial patient information, making an initial determination as to whether it is likely that benefits can be obtained for the patient under an assistance program by:

comparing the initial patient information to a well-defined criteria corresponding to a first assistance program;

if the initial patient information satisfies the well-defined criteria, then identifying the first assistance program;

comparing the initial patient information to a probability model corresponding to a second assistance program;

if the initial patient information satisfies the probability model, then identifying the second assistance program;

if the initial determination is that it is likely that benefits can be obtained, then obtaining additional patient information;

making a subsequent determination as to whether it is likely that benefits can be obtained for the patient by comparing the initial patient information and the additional patient information to the identified assistance program; and

if the subsequent determination is that it is likely that benefits can be obtained for the patient, then selecting the identified assistance program.

23. The method of Claim 22, further comprising:  
identifying an application for the selected assistance program; and  
providing prompts to assist in the completion of the application, the prompts identifying related questions.

24. The method of Claim 22, wherein the initial patient information includes age and medical condition.

25. The method of Claim 22, wherein the additional patient information includes income and financial resource information for member's of the patient's household.

26. The method of Claim 22, wherein the well-established criteria is

based upon a judicial determination of eligibility under the first assistance program.

5        27.    The method of Claim 22, wherein the probability model is based upon prior experience in obtaining benefits under the second assistance program for a plurality of patients.

10        28.    The method of Claim 27, further comprising:  
             adjusting the probability model based upon common characteristics shared by a plurality of patients that did not receive benefits under the second assistance program.